



about the costs of our services

Staffordshire **Independent** Financial Advisers **LLP**

Security in Financial Affairs
including West Midlands, Shropshire & Wales

Sterling House, 64 Lichfield Road,
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1. The Financial Services Authority (FSA)	
The FSA is the independent regulator of financial services. It requires us to give you this document when advising on some savings and investments. You may use this information to compare value for money, to shop around and to decide which firm to use.	
2. Our services	
We offer an initial discussion (without charge) when we will describe our services more fully and explain the payment options. If you decide to go ahead, we will:	
<ul style="list-style-type: none"> • Gather and analyse personal information about you, your finances, your needs and objectives; • Recommend and discuss any action we think you should take and, with your agreement, arrange relevant investments for you. 	
3. What are your payment options?	
Not all firms charge for advice in the same way. We will discuss your payment options with you and answer any questions you have. We will not charge you anything until you have agreed how we are to be paid. We have ticked the payment options we offer.	
<input checked="" type="checkbox"/>	Paying by fee: Whether you buy a product or not, you will pay us a fee for our advice and services. If we also receive commission from the product provider when you buy a product, we will pass on the full value of that commission to you in one or more ways. For example, we could reduce our fee; or reduce your product charges; or increase your investment amount; or refund the commission to you.
<input checked="" type="checkbox"/>	Paying by commission (or product charges): If you buy a financial product, we will normally receive commission on the sale from the product provider. Although you pay nothing up front, that does not mean our service is free. You still pay us indirectly through product charges. Product charges pay for the product provider's own costs and any commission. These charges reduce the amount left for investment. If you buy direct, the product charges could be the same as when buying through an adviser, or they could be higher or lower. We will tell you how much the commission will be before you complete an investment, but you may ask for this information earlier.
<input checked="" type="checkbox"/>	Paying by a combination of commission and fee. In some circumstances, we also charge a fee on top of any commission we might receive.

4. How much might our services cost?

If you choose the fee option:

We will agree the rate we will charge before beginning work. We will tell you if you have to pay VAT.

Our typical charges are:

- Our rate for advice is £150-£200 per hour for all advice except specialist pensions.
- Our rate for specialist pension's advice is £200-250 per hour.
- Administration charge is £35 per hour

In addition, a transaction fee of 5% of any amount invested may be charged.

In some circumstances a minimum fee may be agreed to cover the cost of our services.

You may ask us for an estimate of how much in total we might charge. You may also ask us not to exceed a given amount without checking with you first.

If you choose the combination of commission and fee option:

We will charge you a combination of fees and commission. The actual amounts will depend on the service provided to you but will not exceed the total of the maximum fees set out above and the maximum commission set out in the tables below.

If you choose the commission option:

Tables 1 and 2 show examples of the amounts of commission we could receive (or the equivalent we earn through product charges) and compare those amounts with the market average (see notes 1 & 2 at the end of this section 4).

The amounts vary according to: the type of product, the amount you invest, and (sometimes) how long you invest for, or your age when you start the product. We will confirm the actual amount to you before you buy a product.

Table 1 - Commission if you pay monthly				
Products	Example	Comparison of costs		Example based on £100 per month
<i>Example</i>	<i>Term or age</i>	<i>Our maximum</i>	<i>Market average</i>	<i>This shows the maximum costs of our sales and advice for a monthly investment or premium of £100, ignoring any increases through fund growth</i>
Savings and investments				
Collective Investments E.g. Unit Trusts	Any	24.0% of each of the first 12 months payments	23.8 % of each of the first 12 months payments	£288.00 initially
Endowments	10 year term	30.6% of each of the first 12 month's payments plus 2.5% of all payments from month 17	30.6% of each of the first 12 month's payments plus 2.5% of all payments from month 17	£367 initially plus £30.00 each year from month 17
Protection				
Whole of life Assurance	Age 40	143.8% of each of the first 12 month's payments	105.0% of each of the first 12 month's payments	£1,725.60 initially
Saving for retirement				
Personal and Stakeholder pensions	25 year term	38.4% of the first 12 month's payments	29.4% of the first 12 month's payments	£460.80 initially
	10 year term	19.5% of the first 12 month's payments	18.2% of the first 12 month's payments	£234.00 initially

Table 2 - Commission if you invest a lump sum

Products	Example	Comparison of costs		Example based on £10,000 lump sum
<i>Example</i>	<i>Term or age</i>	<i>Our maximum</i>	<i>Market average</i>	<i>This shows the maximum costs of our sales and advice for a lump sum investment of £10,000, ignoring any increases through fund growth</i>
Savings and investments				
Collective investments E.g. Unit Trusts	Any	6.6% of the amount you invest	3.9% of the amount you invest	£660.00
Investment bonds	Any	7.3% of the amount you invest	5% of the amount you invest	£730.00
Saving for retirement				
Personal and Stakeholder pensions	Any	5.0% of the amount you invest	4.5% of the amount you invest	£500.00
At retirement				
Annuities	Any	1.5% of the amount you invest	1.3% of the amount you invest	£150.00
Income drawdown	Any	4 % of the amount you invest	5% of the amount you invest	£400

Notes:

1. The market average figures are calculated by the FSA using actual data from a representative sample of regulated firms and are shown in a way that you may compare with our own maximum rates. The market average figures will be updated by the FSA from time to time based on new data.
2. Where a firm sells its own products it must calculate its figures according to FSA guidelines.

5. Further information

If you need any more help or information

- Ask your adviser; or
- Visit www.fsa.gov.uk/consumer